

# University of Illinois Fire Service Institute

## Course Syllabus

**Course Title:** Pipeline Emergencies – 911 Dispatcher/PSAP

**Course Duration:** 1 hour and 30 minutes

**Program:** Hazardous Materials Program

**Course Prerequisites:** None

**Course Description:**

Pipeline Emergencies – 911 Dispatcher/PSAP course provides those who work in public safety answering point (PSAP) centers or 911 dispatchers the basic skills necessary to determine when a pipeline emergency is occurring in their community and steps to take to assist first responders from the PSAP center. The objective of the course is to provide information for the student to collect information, perform public safety actions, and make appropriate notifications to pipeline operators and response entities effectively and safely.

**Course Requirements:**

Pre-Course Work – None

Course Work – Actively participate in class presentations and group discussion.

Post-Course Work – None

**Course Policies:**

**Safety Policy:** Students shall understand and follow all instructions pertaining to operational safety, as stated by instructors or as written in course materials. Instructors and students shall be mindful of safety at all times. Conduct judged to be unsafe shall be grounds for dismissal from the course.

**Academic Integrity Policy:** IFSI has the responsibility for maintaining academic integrity so as to protect the quality of the education provided through its courses and to protect those who depend upon our integrity. It is the responsibility of the student to refrain from infractions of academic integrity, from conduct that may lead to suspicion of such infractions, and from conduct that aids others in such infractions. Any violation of the code of conduct is grounds for immediate dismissal from the course.

**American Disabilities Act:** As guaranteed in the Vocational Rehabilitation Act and in the American Disabilities Act, if any student needs special accommodations, they are to notify their instructor and provide documentation as soon as possible so arrangements can be made to provide for the student's needs. If arrangements cannot be made at the class site, the student will test at an alternative time and place where special accommodation can be made.

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## Course Content:

### Module 1: Pipeline Emergencies – 911 Dispatcher/PSAP

#### Terminal Learning Objective:

At the conclusion of this module, given an actual or simulated event, the 911 Telecommunicator will be able to recognize and assist in the successful mitigation of a pipeline emergency event in accordance with applicable policies and procedures.

## Reference List:

Hildebrand, Michael S. & Noll, Gregory G. Pipeline Emergencies, 3<sup>rd</sup> Ed.  
National Association of State Fire Marshals, Cheyenne, WY, 2017.

## Recommended Reading List:

Hildebrand, Michael S. & Noll, Gregory G. Pipeline Emergencies, 3<sup>rd</sup> Ed.  
National Association of State Fire Marshals, Cheyenne, WY, 2017.

Noll, Gregory, Michael Hildebrand and James Yvorra. *Hazardous Materials: Managing the Incident 4<sup>th</sup> Ed.* Jones & Bartlett, 2014

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## Course Schedule

### DAY ONE

<u>Event</u>	<u>Duration</u>
Module 1: Pipeline Emergencies – 911 Dispatcher/PSAP	1 hour 30 minutes
<b>Total</b>	<b>1 hour 30 minutes</b>

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